

**2025 WaterSense
Residential WaterSense Toilet
Rebate Information and Rules**

Effective January 1, 2025

Program Steps:

1. Purchase an EPA WaterSense-certified toilet.
 - ◆ Tips for buying a new toilet and a WaterSense toilet performance summary are available here: <https://map-testing.com/consumer-household-toilets/>.
2. Qualifying water customers are eligible for a rebate of up to \$75 for the cost of a new single-flush WaterSense toilet.
 - ◆ The new toilet must be on the WaterSense list at http://www.epa.gov/watersense/product_search.html or have the WaterSense logo on the box.
 - ◆ Standard 1.6 toilets and dual-flush toilets on the WaterSense list do not qualify for a rebate.
3. Install the new WaterSense toilet and take a photo of the installed toilet.
4. To apply for the rebate:
 - ◆ For faster processing, fill out the online rebate form at <https://waterforms.thorntonco.gov/>.
 - ◆ If you prefer to fill out the paper form and mail or email it, print and complete the [Residential Water Efficiency Rebate Form](#) and include the following documents:
 - i. Photocopy of receipt (must include brand and model, price, and date of purchase)
 - ii. Photo of installed toilets (photos can also be shown from a cell phone in person or e-mailed)
 - ◆ Email to Water@ThorntonWater.com or mail or schedule an appointment to bring in the completed application to
City of Thornton
Infrastructure Maintenance Center
12450 Washington Street
Thornton, CO 80241

If approved, the rebate credit will be applied to your utility bill approximately two months after receiving the application. Thornton Water staff will notify you if the application fails to meet program requirements.

Thank you for considering the installation of water-efficient toilets! Please visit ThorntonWater.com for more ways to save water.

Questions? Contact 720-977-6600 or email Water@ThorntonWater.com

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- ◆ The program applies to toilets purchased and installed in **2024** and **2025**.
- ◆ Toilets must be EPA WaterSense-certified and single-flush. Standard 1.6 gpf and dual-flush toilets do not qualify for the rebate.
- ◆ For each new EPA-certified WaterSense toilet that replaces an older installed toilet, a rebate of up to \$75 for the cost of the toilet will be credited to the utility account.
- ◆ The toilet must be on the www.epa.gov/watersense/product_search.html. WaterSense toilets are certified to be 20% more efficient than the typical toilet on the market.
 - ◆ Some toilets may cost less than the rebate amount of \$75 and may be subject to a change in the rebate amount (Penguin and Mansfield toilets).
- ◆ Toilet rebates are limited to a maximum of 4 toilets per home and limited to the number of bathrooms listed on [Adams County records](#).
- ◆ Toilet rebates are limited to once every 10 years per fixture.
- ◆ This program is for replacing previously installed toilets only, not for new construction. New homes and new construction (adding new bathrooms) are not eligible for the rebate.
- ◆ The replacement toilet must be new and for use in a residence in the Thornton water service area. Sewer-only customers are not eligible. Apartment buildings and multi-family accounts must use our commercial toilet rebate form and have approval before installation.
- ◆ Participants must be current, non-delinquent city of Thornton water customers or accounts that receive Thornton water.
- ◆ The name on the rebate application should match the name and identification of the utility billing account.
- ◆ A legible, itemized copy of the sales receipt must accompany the rebate application.
- ◆ Incomplete applications and those without a copy of the purchase receipt(s) and required photographs will be denied. The photo can be on a cell phone for staff to view if you bring your application in or email it to Water@ThorntonWater.com.
- ◆ The site may be subject to inspection by Thornton staff and will be scheduled prior to the rebate being issued to the account.
- ◆ Applicants are responsible for disposing of old toilets. *Broken porcelain is very sharp; please use caution.* The old toilet(s) must be discarded, and/or the ceramic recycled after removal. Old water-wasting toilets should not be installed in another home or donated for reuse. Thornton solid waste customers can also place the toilet pieces in the black trash container; we recommend putting the pieces in a box for safety. For information on toilet recycling fees in Boulder, visit <http://www.ecocycle.org/charm> or call 303-444-6634.
- ◆ Toilets purchased by a previous homeowner, or free toilets do not qualify for the rebate program.
- ◆ Online purchases must show the manufacturer's make and model of the appliance or fixture. Purchases must show a "paid" status.
- ◆ Rebates are offered on a first-come, first-served basis and are subject to the availability of funds.